

Super Vacation Rules

- Tour Fare Excludes: Applicable taxes, meals, airfares, travel insurance, personal expenses, visa/valid passport (if applicable) and tips to tour coordinator & driver (Vancouver Arrival Transfer: \$4/guest; Vancouver Mini City Tour/Night Tour: \$6/guest; YVR Departure Transfer: \$2/guest; Full Day Tour: \$12/guest/day; Seattle Arrival/Departure Transfer: \$10/guest/way)
- Free YVR airport transfer time (schedule operation): 8:00am-9:30pm (Type A & B Hotel) or 8:00am-8:00pm (Type C & D Hotel). Free airport shuttle will be reserved if guests arrive outside this period (if applicable)
- Vancouver Night Tour: special offer "Buy One Get One Free" for Tour Package guests (Value \$35 per guest; Duration about 2 hours; May 1 to Sep 13). Subject to seat availability; while supply last
- Triple and Quad rooms are to be shared with 2 beds; child (2-11 yrs) shares bed with adults; infant occupies a seating and will be charged with tour fare
- Service charge of \$40 per room per night will be added if you opt to stay at a specific hotel
- Please bring Visa/Master Card for the hotel incidental deposits
- All hotel rooms are non-smoking. Any violation will be penalized \$350 and up (non-refundable cleaning fee)
- Limited to one medium sized suitcase and one carry-on luggage per guest. Any additional luggage may be charged of \$35 per piece
- Tour Cancellation Policy: (All cancellation request must be submitted in writing)
 1. 23-30 days prior to departure date - refund 70% of the tour fare
 2. 15-22 days prior to departure date - refund 50% of the tour fare
 3. No refund within 14-day prior to departure date. No partial refund on any unused services
- Hotel upgrades and optional activities (such as Fly Over Canada, Seaplane, Whale Watching Tour, etc) are non-changeable and non-refundable for any cancellation.
- Tour fares are subject to change.
- Tour Cancellation Policy: (All cancellation request must be submitted in writing)
 1. 23-30 days prior to departure date - refund 70% of the tour fare
 2. 15-22 days prior to departure date - refund 50% of the tour fare
 3. No refund within 14-day prior to departure date. No partial refund on any unused services
- Hotel upgrades and optional activities (such as Fly Over Canada, Seaplane, Whale Watching Tour, etc) are non-changeable and non-refundable for any cancellation.
- Tour fares are subject to change.

- we reserve the rights to cancel the tours without liability 14 days prior to departure, and reschedule the tours or refund payment if the number of participants is inadequate to form a group.
- We reserve the rights to modify the itinerary without liability. Super Vacation, (hereinafter referred to as "the operator") acts only in the capacity of agents for airlines, hotels, restaurants, bus companies, train companies, shipping lines providing transportations, hotel accommodations, meals and other services. The operator is not liable for any injury, death, loss or damage of personal property resulting from the use of the services. If the services included in the tour cannot be supplied or there are changes in an itinerary for reasons beyond the control of the operator, the operator will arrange for the provision of comparable services. Any resulting additional expenses will be payable by tour participants. Purchase of travel insurance is strongly recommended.
- Please read Super Vacation's terms & conditions and any other relevant policies carefully. By completing a reservation, you declare and warrant that you, your clients and all the participants have read, understood and agreed to all Super Vacation's terms and conditions.